

Terms & Conditions

These are the terms and conditions (the “terms”) governing your participation in the Motor Neurone Disease (MND) Association owned International Symposium on ALS/MND (the “Event”). If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and accepts them. By completing the registration on behalf of another individual you are warranting that you have made them aware of these terms and that they have accepted these terms.

1 Registration Confirmation

1.1 Confirmation email. Once you have completed your registration, you will receive your registration confirmation and subsequent communications by email to the email address provided at registration. Please ensure that your valid email is entered correctly on the registration form. To ensure you receive symposium emails from us, please add abstracts@mail.mndassociation.org and symposium@mail.mndassociation.org to your e-mail ‘safe senders’ list. Be sure to check your junk email box too in case any of your Event emails are caught by spam filters.

1.2 Symposium mailing list. You will have the option to be added to the Symposium update mailing list for notifications of future Symposia. If you would like to opt-out of this, please do so during your registration or contact us via email at symposium@mndassociation.org.

2 Participant Access

2.1 Access. Both in-person and virtual registration entitles you to access to the Events virtual platform. It is agreed that the MND Association is not responsible should the registrant be unable to join the event or any features of the event, in part or full, due to incompatibility or unavailability of the relevant hardware or software used by the registrant. We recommend you access the platform for the Event on a desktop using the **Google Chrome** browser. The platform will also work on recent browsers from Mac and PC such as Apple Safari, Microsoft Edge, and Mozilla Firefox. **The platform will not work on Internet Explorer.** Please check your internet connection and bandwidth requirements: 2.0 Mbps upload and 4.0 Mbps download for optimal use.

2.2 Use of Likeness. By participating in the Event, you acknowledge and agree to grant the MND Association the right at the Event to record, film, live stream, photograph, or capture your likeness in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to the MND Association includes, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use or disseminate the media. Please note that the MND Association cannot be held responsible for photos/screenshots/recordings made by other participants during the hybrid conference. If you witness or are subject to unacceptable behaviour, please contact the MND Association at symposium@mndassociation.org.

2.3 Event Content. You acknowledge and agree that the MND Association in its sole discretion, reserves the right to change all aspects of the Event, including but not limited to, the Event name, themes, content, program, speakers, performers, hosts, moderators, venue, and time. As speakers are confirmed months before the Event, some speaker changes or topic changes may occur in the program. The MND Association is not responsible for speaker changes but will work to ensure a

comparable speaker is located to participate in the programme. Event content may be recorded by the MND Association and will be accessible to registered in-person and virtual participants for at least three months after the event.

3 Prohibited Conduct and Quality Assurance

3.1 Limitations on Use. By registering to attend the Event, you agree not to sell, trade, transfer, or share your unique access link and/or code, unless such transfer is granted by the MND Association.

3.2 Disruptive Conduct. You acknowledge and agree that the MND Association reserves the right to remove you from the Event if the MND Association, in its sole discretion, determines that your participation or behaviour create a disruption or hinder the Event or the enjoyment of the Event content by other attendees.

3.3 Recording, Live Streaming, and Videotaping. Participants are requested to not record or broadcast audio or video of sessions at the MND Association Events.

3.4 Unethical/Non-Compliant Business Practices. The MND Association reserves the right to deny participation to anyone who engages in or is reputed to engage in unethical or non-compliant business practices.

3.5 Excluding Participants. In addition to the requirements and prohibitions set forth in this Section 3, the MND Association may also exclude any prospective participant from registering for or participating in any hybrid Event, at its discretion.

3.6 Submitting Questions. There will be the opportunity for both in-person and virtual delegates to ask questions to speakers and presenters throughout the Event. While speakers and presenters will do their best to answer as many questions as possible, we anticipate there will not be time for them to answer all the questions asked.

3.7 Complaints. The MND Association strives to provide you with the most productive and effective educational experience possible. We will evaluate individual complaints in a context of collective comments from the Event.

4 Fees, Invoices and Cancellations

4.1 Payment. Payment of the applicable fee for the Event is due upon registration. If such payment is insufficient or declined for any reason the MND Association may refuse to allow you to access the Event and shall have no liability in that regard.

4.2 Invoices. Attendees can request to pay the registration fee via invoice up to 16 October 2025 if registering a group of three or more. This request should be made in writing by emailing symposium@mndassociation.org. We will issue an invoice for the cost of your attendance and full payment will be due within 14 days of the date of the invoice. Please be aware that attendees will not be permitted to attend the symposium if payment is not received before the event.

4.3 Right to cancel. It is agreed that the MND Association reserves the right to cancel the Event (any or all of the programmed or other activities) at any time if this should appear necessary as a result of events which are beyond their control or which they cannot reasonably be expected to influence or for which they are not responsible. Without limiting the generality of the foregoing, such events shall include force majeure, government or other official regulations, natural disasters, strikes or any kind whatsoever, civil, international, or other crises, or any other unforeseen occurrence. Decisions regarding the necessity for such cancellation shall be taken by the MND Association, Programme Committee, or their agents, at their sole discretion and shall be final. All other costs associated with your attendance shall be borne solely by you, and The MND Association shall have no liability for such costs.

4.4 Voluntary cancellation. In the event that the MND Association voluntarily cancels the Event for any reason not defined in clause 4.3 above, the registrant will be offered the opportunity to roll over their place to attend the same Event if it is organised at a later date or will be offered a full refund of the registration fee.

5 Substitutions and Refunds

5.1 Substitutions. Participants can substitute their registration with a name change. Any requests for substitutions can be made up until 23:59 GMT on 21 November 2025. Substitution requests must be submitted in writing and sent via email to symposium@mndassociation.org.

5.2 Refunds. Delegate cancellations must be received 28 working days before the start of the event and will be refunded in full, minus a 25% administration fee. Delegate cancellations after 28 days will receive no refunds, with the exception of unforeseen extenuating circumstances. Refund requests must be submitted in writing and sent via email to symposium@mndassociation.org.

5.3 Part attendance. Refunds will not be given should the registrant only attend part of the event or choose not to attend the Event.

5.4 Change in attendance. Refunds will not be given should the registrant switch from in-person attendance to virtual attendance.

5.5 Software compatibility. Refunds will not be given should the registrant experience any issues relating to connectivity to the event or inability to use the features available at the event which may be due to incompatibility of hardware or software.