



Terms & Conditions

These are the terms and conditions (the “terms”) governing your participation in the Motor Neurone Disease (MND) Association owned Virtual International Symposium on ALS/MND (the “Virtual Event”). If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and accepts them. By completing the registration on behalf of another individual you are warranting that you have made them aware of these terms and that they have accepted these terms.

1 Registration Confirmation

1.1 Confirmation email. Once you have completed your registration, you will receive your registration confirmation and subsequent communications by email to the email address provided at registration. Please ensure that your valid email is entered correctly on the registration form. To ensure you receive symposium emails from us, please add abstracts@mail.mndassociation.org and symposium@mail.mndassociation.org to your e-mail ‘safe senders’ list. Be sure to check your junk email box too in case any of your Virtual Event email(s) are caught by spam filters.

1.2 Symposium mailing list. You will have the option to be added to the Symposium update mailing list for notifications of future Symposia. If you would like to opt-out of this, please do so during your registration or contact us via email at symposium@mndassociation.org.

2 Participant Access

2.1 Access. Your registration entitles you to access to the Virtual Event for which you have registered. All other costs associated with your attendance shall be borne solely by you, and The MND Association shall have no liability for such costs. It is agreed that the MND Association are not responsible should the registrant be unable to join the event or any features of the event, in part or full, due to incompatibility or unavailability of the relevant hardware or software used by the registrant. We recommend you access the platform for the Virtual Event on a desktop by use of the **Google Chrome** browser. The platform will also work on recent browsers from Mac and PC such as Apple Safari, Microsoft Edge, and Mozilla Firefox. The platform will not work on Internet Explorer. Please check your internet connection and bandwidth requirements: 2.0 Mbps upload and 4.0 Mbps download for optimal use.

2.2 Use of Likeness. By participating in the Virtual Event, you acknowledge and agree to grant the MND Association the right at the Virtual Event to record, film, live stream, photograph, or capture your likeness in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to the MND Association includes, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use or disseminate the media. Please note that the MND Association cannot be held responsible for photos/screenshots/recordings made by other participants during the virtual conference. If you witness or are subject to unacceptable behaviour, please contact the MND Association at symposium@mndassociation.org.

2.3 Virtual Event Content. You acknowledge and agree that the MND Association in its sole discretion, reserves the right to change all aspects of the Virtual Event, including but not

limited to, the Virtual Event name, themes, content, program, speakers, performers, hosts, moderators, venue (for hybrid event), and time. As speakers are confirmed months before the Virtual Event, some speaker changes or topic changes may occur in the program. The MND Association is not responsible for speaker changes but will work to ensure a comparable speaker is located to participate in the program. Virtual Event content may be recorded by the MND Association and will be accessible to registered participants for at least one month after the event.

3 Prohibited Conduct and Quality Assurance

3.1 Limitations on Use. By registering to attend the Virtual Event, you agree not to sell, trade, transfer, or share your complimentary access link and/or code, unless such transfer is granted by the MND Association.

3.2 Disruptive Conduct. You acknowledge and agree that the MND Association reserves the right to remove you from the Virtual Event if the MND Association, in its sole discretion, determines that your participation or behaviour create a disruption or hinder the Virtual Event or the enjoyment of the Virtual Event content by other attendees.

3.3 Recording, Live Streaming, and Videotaping. Participants are requested to not record or broadcast audio or video of sessions at the MND Association Virtual Events.

3.4 Unethical/Non-Compliant Business Practices. The MND Association reserves the right to deny participation to anyone who engages in or is reputed to engage in unethical or non-compliant business practices.

3.5 Excluding Participants. In addition to the requirements and prohibitions set forth in this Section 3, the MND Association may also exclude any prospective participant from registering for or participating in any Virtual Event, at its discretion.

3.6 Submitting Questions. There will be the opportunity for delegates to submit questions to speakers and presenters throughout the Virtual Event. All questions in the platform presentations will be moderated. While speakers and presenters will do their best to answer as many questions as possible, we anticipate there will not be time for them to answer all the questions asked.

3.7 Complaints. The MND Association strives to provide you with the most productive and effective educational experience possible. We will evaluate individual complaints in a context of collective comments from the Virtual Event.

4 Fees and Cancellations

4.1 Payment. The payment of the applicable fee for the Virtual Event is due upon registration. If such payment is insufficient or declined for any reason the MND Association may refuse to allow you to access the Virtual Event and shall have no liability in that regard.

4.2 Right to cancel. It is agreed that the MND Association reserve the right to cancel the Virtual Event at any time, any or all of the programmed or other activities, if this should appear necessary as a result of events which are beyond their control or which they cannot reasonably be expected to influence or for which they are not responsible. Without limiting the generality of the foregoing, such events shall include force majeure, government or other official regulations, natural disasters, strikes or any kind whatsoever, civil, international, or other crises, or any other unforeseen occurrence. Decisions regarding the necessity for such cancellation shall be taken by the MND Association, Programme Committee, or their agents, at their sole discretion and shall be final.

4.3 Voluntary cancellation. In the event that the MND Association voluntarily cancels the

Virtual Event for any reason not defined in clause 4.2 above, the registrant will be offered the opportunity to roll over their place to attend the same Virtual Event if it is organised at a later date or will be offered a full refund of the registration fee.

5 Substitutions and Refunds

5.1 Substitutions. Participants can substitute their registration with a name change. Any requests for substitutions can be made up until 23:59 GMT on 30 November 2022. Substitution requests must be submitted in writing and sent via email to symposium@mndassociation.org.

5.2 Refunds. Refunds by the registrant can be requested and the registration fee will be fully refunded until 23:59 GMT on 30 December 2022. Refund requests must be submitted in writing and sent via email to symposium@mndassociation.org.

5.3 Part attendance. Refunds will not be given should the registrant only attend part of the event or choose not to join the Virtual Event.

5.4 Software compatibility. Refunds will not be given should the registrant experience any issues relating to connectivity to the event or inability to use the features available at the event which may be due to incompatibility of hardware or software.

5.5 Abstract submission. Within the abstract submission period (6 June - 12 July 2022), you will be sent a unique link to the abstract submission portal in your confirmation of registration email upon completion of registration. We endeavour to accept abstract submissions for presentation at the Symposium but should your abstract not meet the standard or criteria requested, it may be rejected by our reviewers. In this case, the registration fee can be fully refunded upon request if you no longer wish to attend. Refund requests must be submitted in writing and sent via email to symposium@mndassociation.org.